Hart District Council and Rushmoor Borough Council Working Together – Communication Plan June and July 2022

Version 0.2

| When | Who is the audience | Proposed key messaging | How will it be achieved | Lead Officer/Member | Outcome |
|------|--|---|---|------------------------|--|
| June | Executive Leadership Team Rushmoor (6 th June 2022) | Presentation/consultation/engagement on content of Cabinet Report | Teams/Meeting Briefing Copy of Report/Presentation | Chief Executive | Ensure all senior officers are aware of purpose and content of Cabinet report and current political thinking (as far as it is known) |
| | Corporate Management Team Rushmoor (14 th June 2022) | Presentation/consultation/engagement on content of Cabinet Report Explain political context and reasons for the report Reassure senior management about the process and their input to future changes Discuss honestly potential impact and likelihood of proposals proceeding | Teams/Meeting Briefing Copy of Report/Presentation | Chief Executive | Clarity on proposals and reasons for report Clarity on next steps Reassurance |
| June | Senior Leadership Team Hart (7 th June 2022) | Presentation/consultation/engagement on content of Cabinet Report Presentation/consultation/engagement on content of Cabinet Report Explain political context and reasons for the report | Teams/Meeting Briefing Copy of Report/Presentation | Chief Executive(s) | Ensure all senior officers are aware of purpose and content of Cabinet report and current political thinking (as |

| | | Reassure senior management about the process and their input to future changes Discuss honestly potential impact and likelihood of proposals proceeding | | | far as it is known) Clarity on proposals and reasons for report Clarity on next steps Reassurance |
|------|---|---|--|--|---|
| June | Cabinet Members Hart (6 th June 2022) | Presentation/consultation/engagement on content of Cabinet Report Why we are doing this – as described in report The Benefits – as described in report Opportunity to debate the report and raise concerns | Teams/Meeting Briefing Copy of Report/Presentation | The Leader(s) | Ensure all Members of the Cabinet understand the proposals and support them |
| June | All Members Rushmoor (14 th June) | Presentation on content of Cabinet Report Why we are doing this – as described in report The Benefits – as described in report Opportunity to debate the report and raise concerns | All Member Briefing | The Leader | Ensure all Members are aware of the report and have had the opportunity to |
| June | Other Members Hart (30 th June TBC) | Presentation on content of Cabinet Report Why we are doing this – as described in report The Benefits – as described in report Opportunity to debate the report and raise concerns | All Member Briefing | The Leader | Ensure all Members are aware of the report and have had the opportunity to |
| June | Staff and Unions Rushmoor (16 th June email from CX and all staff briefing 5 th July) | Leading politicians from Rushmoor and Hart Councils want the councils to work more closely – explaining reasons and background We are not merging the Councils This will commence by agree a range of initiatives in a | All council email from Chief Executive Backed up intranet/social | Chief Executive Directors/Heads of Service Comms Team | Ensure staff are aware of proposed process and potential changes Reassure |

| | | Cabinet Report and publishing a joint statement of working together outlining the reasons and benefits The next steps will be to do more work to identify if it is a good idea to move to a shared Chief Executive between the councils We will also do more work to look at which services might be capable of being sharing between the councils. This will require the development of business cases to explore the pros and cons This programme of work is at an early stage. We will consult fully with all staff involved in any changes. There may be new opportunities brought about by these changes, but we are also aware that staff will feel nervous. We are committed to making any changes transparently so please talk to your line manager or Head of Service if concerned | media communication All staff briefing (Staff Live) Team Briefings (Directors and Heads of Service to lead – preferably face-to-face) | | Be transparent Provide opportunity for discussion and to raise concerns |
|------|---|---|---|--|--|
| June | Staff and Unions Hart (w/c 13 th June) | Leading politicians from Rushmoor and Hart Councils want the councils to work more closely – explaining reasons and background We are not merging the Councils This will commence by agree a range of initiatives in a Cabinet Report and publishing a joint statement of working together outlining the reasons and benefits The next steps will be to do more work to identify if it is a good idea to move to a shared Chief Executive between the councils We will also do more work to look at which services might be capable of being sharing between the councils. This will require the development of business | All council email from Chief Executive(s) Backed up intranet/social media communication Team Briefings (Heads of Service to lead – preferably face-to-face) | Chief Executive(s) Heads of Service | Ensure staff are aware of proposed process and potential changes Reassure Be transparent Provide opportunity for discussion and to raise concerns |

| | | cases to explore the pros and cons This programme of work is at an early stage. We will consult fully with all staff involved in any changes. There may be new opportunities brought about by these changes, but we are also aware that staff will feel nervous. We are committed to making any changes transparently so please talk to your line manager or Head of Service if concerned | | | |
|-----------|---|---|--|---------------------------------|--|
| June/July | Public - Rushmoor and Hart | Rushmoor and Hart are working together more closely We are not merging the Councils We continue to meet our pledges set out in the Corporate Plans This will mean better services at potentially lower cost Very exciting opportunity Outline of next steps Will keep you updated vis our website and news releases | Press Release Interviews Articles on website | Leaders | Promote the idea Inform the public Promote the benefits |
| July | Other elected representatives - Rushmoor and Hart (Town and Parishes, MP's, HCC Councillors) | Advise on the intention to work together, the reasons and the benefits together with emphasis on the wider intended benefits for Hampshire as whole Advise on further collaboration as an important step, with an agreement to a statement of intent, which exemplifies how we can work together as partners and in doing so, protect our front-line services, for our residents and communities | Letter from joint Leaders | Leaders | Ensure key stakeholders are aware of intentions Build trust |
| July | Other Local Authorities in Hampshire - Rushmoor | • Advise on the intention to work together, the reasons and the benefits together with emphasis on the wider | Letter from Chief Executives/joint | Chief Executives (s) Leaders | Ensure key stakeholders are |

| | and Hart | intended benefits for Hampshire as whole | Leaders | | aware of intentions |
|------|---|---|------------------------------------|----------------------|---|
| | | • It does not mean the cessation of partnerships already in place with other local authorities, but does provide a strategic alternative when opportunities arise, to consider value for money | | | Build trust |
| | | • To lead this process, our first action will be (if this approach is agreed) to appoint a single chief executive, across both organisations, who's role will be to lead on bringing together those services which would benefit from greater integration and collaboration | | | |
| July | Basingstoke and Deane – Hart (Note may need to develop further messaging depending on existing partnerships) | Rushmoor and Hart are looking to work together more collaboratively in the future, and these are our first steps to take this forward. We do not anticipate an immediate exit from arrangements with partners such as yourselves but will look for natural opportunities to review our delivery models, as we would do normally to ensure ongoing value for money and strategic alignment. | Email from Chief Executive(S) | Chief Executive(s) | Inform and reassure |
| July | 5 Councils Partnership - Hart | Rushmoor and Hart are looking to work together more collaboratively in the future, and these are our first steps to take this forward. We do not anticipate an exit from the Capita contract, however it does provide the Council with a useful exit strategy for many services currently provided by Capita, when the contract concludes in 2025 It may mean a change to the representatives at the Strategic Management Board, and other key meetings, over time. | Email from Head of Paid Service | Head of Paid Service | 5 councils reassured that this does not alter the existing contract (except for membership of meetings) |